Skyzer

Getting Started

Skyzer's Ingenico Move 5000

Cashout

Purchase

Refund

Logon

F1 F2 F3 F4

Menu

Cancel

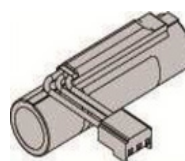Clear

OK

Quick Print Function

What's in the box

Terminal Power Supply Quick Guide Battery Base

Turning on your terminal

Hold 🟢 two seconds, a beep and the welcome screen will display

Turning off your terminal

- Remove the terminal from the base or unplug from the power supply
- Hold [Func] and [CLEAR] for two seconds, a beep and the screen will display "Shutdown in Progress"

Connecting to power

Using the base
Place the terminal on its base
Check the battery symbol is flashing or moving to indicate charging.

Using the terminal power supply
Connect the terminal power supply unit to the terminal charging port on the left side of the terminal
Check the battery symbol is flashing or moving to indicate charging.

Connecting to WiFi

- Press [Func]
- Enter 71 and press 🟢
- Press 🟢 to Activate Wi-Fi Support
- Press ⊙
- Press 0
- Key in 6988 then press 🟢
- Select "Control Panel" then "Terminal Settings"
- Select "Communication Means" then "Wi-Fi"
- Select "Switch on" then "Scan networks"
- Select your Wi-Fi network then key in the password of the Wi-Fi using the keypad along with [Func] to toggle through the characters.
- Check the Wi-Fi signal on the upper left corner of the screen if it is green.

Merchant Logon

- On the idle screen, press F4 to initiate Merchant Logon
- Once it displays "Accepted", you can begin accepting transactions.

Shortcut Keys

Key	Shortcut
0	Print pending transactions
3	Reprint the last receipt
Func + Clear	Restart the terminal

Enabling Surcharge

*To surcharge, you must **be transparent** about the surcharge and the customer's options ahead of paying it; provide customers with at least one **alternative payment method** that does not incur a surcharge; and set surcharges so they **do not exceed the additional cost** of accepting the payment that the surcharge applies to.*

- Press [Func]
- Enter 8 and press 🟢
- Press 🟢 to Enable Surcharging
- Press 🟢 to Enable Contactless Surcharging
- Enter the Surcharge Percentage then press 🟢
- Enter Surcharge Minimum Amount then press 🟢

Enable and Disable Contactless

Ensure you have contactless enabled with your bank

- Press the [Func] then key in 7418 and press 🟢
- Press 7 and it will display "ACTIVATE CTL" or "DISABLE CTL?" then press 🟢
- Restart the terminal by holding [Func] and [CLEAR]

Settlement Cutover

- Press ⊙ and select "2. Admin Menu"
- Select "3. Cutover"
- Press 🟢 to carry out cutover, or [CLEAR] to cancel

Transacting

- From the idle screen, press F1
- Press 🟢
- Using ⊙ to scroll, highlight EFTPOS MENU, and select by pressing 🟢

Troubleshooting

If you're after more capabilities, be sure to check out the QUICK GUIDE included in the box.

If you need help, reach out to our team! Skyzer help line is 09 259 0322, email our support team support@skyzer.co.nz, or check out our online guides, helpful videos, and top tips on our website by scanning the QR code, or visit **skyzer.co.nz/guides**

Do not remove the SIM card while it's powered on